

Job Arranger for Zabbix - 操作問い合わせ #2370

Cannot run jobnet, error "I start a jobnet, are you all right?"

2016/08/05 18:42 - 匿名ユーザー

ステータス:	終了	開始日:	2016/08/05
優先度:	高め		
担当者:			
カテゴリ:			
対象バージョン:			
説明			
Thank you for reading.			
I am running the following environments: RHEL 6.5 for Jobarranger server 3.0.0 Windows Server 2012r2 for Jobarranger agent 3.0.0			
And used windows 7 to run Jobarranger manager 3.0.0 MySQL server version 5.6			
Zabbix version 2.4.8			
When we try to run a jobnet, it will first ask whether we really want to run. After we click "Yes", it will popup a window with "I start a jobnet, are you all right?" with no buttons to press It will hang for a long time and do nothing, therefore cannot run any jobs.			
Grateful if you could please help. Thank you very much.			

履歴

#1 - 2016/08/09 11:18 - 匿名ユーザー

Thank you for your keen interest on JobArranger.

This pop-up message is shown when the jobnet is triggered.
Usually after a second, this disappeared and the jobnet starts then the flow appears.
If Job Arranger server process is not running properly, your case must happen.
So please check if everything is OK on Job Arranger server process.

We will appreciate if you can consider our official support contract for more prompt and elaborate supports.

Thanks and regards.

#2 - 2016/08/09 12:00 - 匿名ユーザー

保守サポート 担当 は書きました:

Thank you for your keen interest on JobArranger.

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Thanks and regards.

Thank you for your reply.

I have solved this problem, it was due to the following reasons:

1. I used "Include" to include zabbix server configuration in the jobarg-server.conf, but when I read the logs it seems job arranger is still using the wrong values. So I defined the values again in jobarg-server.conf and server could now run.

2. In the agent server, I defined 2 servers in the jobarg-agent.conf. In the description it says it can allow multiple servers in comma delimited form. When I try and it fails, by reading the logs, it showed that the server could not parse in the server values. Only one server can be specified at a time. Please let me know if I am wrong or not, and grateful if you would let me know how I could specify multiple job arranger servers in the agent

configuration.

Thank you for your time and effort.

#3 - 2016/08/15 10:12 - 匿名ユーザー
- ステータス を 新規登録 から 終了 に変更

ファイル

jobnet.PNG	25.8 KB	2016/08/05	匿名ユーザー
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