

Job Arranger for Zabbix - 操作問い合わせ #3107

Job Arranger Manager 「ジョブネット起動中」 表示について

2019/02/26 17:06 - 匿名ユーザー

ステータス:	終了	開始日:	2019/02/26
優先度:	通常		
担当者:			
カテゴリ:			
対象バージョン:			
説明 お世話になります。 Job Arranger Managerでジョブネットを実行すると「ジョブネット起動中」というポップアップ画面が表示された状態が続き、ジョブが実行できないため、問い合わせさせていただきました。 /var/log/jobarranger/jobarg_server.logには、以下の内容が繰り返し表示されております。			
<pre> 26060:20190226:071837.837 [CRIT] Got signal [signal:11(SIGSEGV),reason:1,refaddr:(nil)]. Crashing ... 26060:20190226:071837.837 [CRIT] ===== Fatal information: ===== 26060:20190226:071837.837 [CRIT] Program counter: 0x4123c9 26060:20190226:071837.837 [CRIT] === Registers: === 26060:20190226:071837.837 [CRIT] r8 = 1 = 26060:20190226:071837.837 [CRIT] r9 = 60 = 26060:20190226:071837.837 [CRIT] r10 = b = 26060:20190226:071837.837 [CRIT] r11 = 7f3283058640 = 139854923269696 = 26060:20190226:071837.837 [CRIT] r12 = 0 = 26060:20190226:071837.837 [CRIT] r13 = 7fff7e0afb54 = 140735308036948 = 26060:20190226:071837.837 [CRIT] r14 = 203e228 = 33808936 = 26060:20190226:071837.837 [CRIT] r15 = 7fff7e0afc00 = 140735308037120 = 26060:20190226:071837.837 [CRIT] rdi = 203cf10 = 33804048 = 26060:20190226:071837.837 [CRIT] rsi = 0 = 26060:20190226:071837.837 [CRIT] rbp = 203cf10 = 33804048 = 26060:20190226:071837.837 [CRIT] rbx = 203e2c3 = 33809091 = 26060:20190226:071837.837 [CRIT] rdx = 0 = 26060:20190226:071837.837 [CRIT] rax = 0 = 26060:20190226:071837.837 [CRIT] rcx = 0 = 26060:20190226:071837.837 [CRIT] rsp = 7fff7e0afa20 = 140735308036640 = 26060:20190226:071837.837 [CRIT] rip = 4123c9 = 4269001 = 26060:20190226:071837.837 [CRIT] efl = 10206 = 66054 26060:20190226:071837.837 [CRIT] cs:gsfs = 33 = 5 26060:20190226:071837.837 [CRIT] err = 4 = 26060:20190226:071837.837 [CRIT] trapno = e = 26060:20190226:071837.838 [CRIT] oldmask = 0 = 26060:20190226:071837.838 [CRIT] cr2 = 0 = 26060:20190226:071837.838 [CRIT] === Backtrace: === 26060:20190226:071837.838 [CRIT] 9: /usr/sbin/jobarg_server(print_fatal_info+0xae) [0x45ef1e] 26060:20190226:071837.838 [CRIT] 8: /usr/sbin/jobarg_server() [0x45e2b9] 26060:20190226:071837.838 [CRIT] 7: /lib64/libc0x36280 [0x7f3282f02280] 26060:20190226:071837.838 [CRIT] 6: /usr/sbin/jobarg_server(get_jobnet_timeout+0x49) [0x4123c9] 26060:20190226:071837.838 [CRIT] 5: /usr/sbin/jobarg_server(main_jaloder_loop+0xf2a) [0x41335a] 26060:20190226:071837.838 [CRIT] 4: /usr/sbin/jobarg_server(MAIN_ZABBIX_ENTRY+0x432) [0x410092] 26060:20190226:071837.838 [CRIT] 3: /usr/sbin/jobarg_server(daemon_start+0x254) [0x45e7f4] 26060:20190226:071837.838 [CRIT] 2: /usr/sbin/jobarg_server(main+0x179) [0x40f8b9] 26060:20190226:071837.838 [CRIT] 1: /lib64/libc.so.6(libc_start_main+0xf5) [0x7f3282ee3d5] 26060:20190226:071837.838 [CRIT] 0: /usr/sbin/jobarg_server() [0x40f98a] 26060:20190226:071837.838 [CRIT] === Memory map: === 26060:20190226:071837.838 [CRIT] 00400000-004f2000 r-xp 00000000 ca:01 1761922 obarg_server mysql 26060:20190226:071837.838 [CRIT] 006f1000-006f2000 r-p 000f1000 ca:01 1761922 barg_server mysql 26060:20190226:071837.838 [CRIT] 006f2000-006f4000 rw-p 000f2000 ca:01 1761922 </pre>			

obarg_server_mysql							
26060:20190226:071837.838	[CRIT]	006f4000-00734000	rw-p	00000000	00:00	0	
26060:20190226:071837.838	[CRIT]	0201b000-0203c000	rw-p	00000000	00:00	0	
26060:20190226:071837.838	[CRIT]	0203c000-0205e000	rw-p	00000000	00:00	0	
26060:20190226:071837.838	[CRIT]	7f32808a2000-7f32808ae000	r-xp	00000000	ca:01	88243	
4/libnss_files-2.17.so							
26060:20190226:071837.838	[CRIT]	7f32808ae000-7f3280aad000	---p	0000c000	ca:01	88243	
/libnss_files-2.17.so							
26060:20190226:071837.838	[CRIT]	7f3280aad000-7f3280aae000	r--p	0000b000	ca:01	88243	
/libnss_files-2.17.so							
26060:20190226:071837.838	[CRIT]	7f3280aae000-7f3280aaf000	rw-p	0000c000	ca:01	88243	
/libnss_files-2.17.so							
26060:20190226:071837.838	[CRIT]	7f3280aaf000-7f3280ab5000	rw-p	00000000	00:00	0	
26060:20190226:071837.838	[CRIT]	7f3280ab5000-7f3280b15000	r-xp	00000000	ca:01	95930	
4/libpcre.so.1.2.0							
26060:20190226:071837.838	[CRIT]	7f3280b15000-7f3280d15000	---p	00060000	ca:01	95930	
4/libpcre.so.1.2.0							
26060:20190226:071837.838	[CRIT]	7f3280d15000-7f3280d16000	r--p	00060000	ca:01	95930	
4/libpcre.so.1.2.0							
26060:20190226:071837.838	[CRIT]	7f3280d16000-7f3280d17000	rw-p	00061000	ca:01	95930	
64/libpcre.so.1.2.0							
26060:20190226:071837.838	[CRIT]	7f3280d17000-7f3280d3b000	r-xp	00000000	ca:01	95929	
4/libselinux.so.1							
26060:20190226:071837.838	[CRIT]	7f3280d3b000-7f3280f3a000	---p	00024000	ca:01	95929	
/libselinux.so.1							
26060:20190226:071837.838	[CRIT]	7f3280f3a000-7f3280f3b000	r--p	00023000	ca:01	95929	
/libselinux.so.1							
26060:20190226:071837.838	[CRIT]	7f3280f3b000-7f3280f3c000	rw-p	00024000	ca:01	95929	
4/libselinux.so.1							
26060:20190226:071837.838	[CRIT]	7f3280f3c000-7f3280f3e000	rw-p	00000000	00:00	0	
26060:20190226:071837.838	[CRIT]	7f3280f3e000-7f3280f41000	r-xp	00000000	ca:01	95928	
/libkeyutils.so.1.5							
26060:20190226:071837.838	[CRIT]	7f3280f41000-7f3281140000	---p	00003000	ca:01	95928	
4/libkeyutils.so.1.5							
26060:20190226:071837.838	[CRIT]	7f3281140000-7f3281141000	r--p	00002000	ca:01	95928	
4/libkeyutils.so.1.5							
26060:20190226:071837.838	[CRIT]	7f3281141000-7f3281142000	rw-p	00003000	ca:01	95928	
64/libkeyutils.so.1.5							
26060:20190226:071837.838	[CRIT]	7f3281142000-7f328114f000	r-xp	00000000	ca:01	96028	
4/libkrb5support.so.0.1							
26060:20190226:071837.838	[CRIT]	7f328114f000-7f328134f000	---p	0000d000	ca:01	96028	
/libkrb5support.so.0.1							
26060:20190226:071837.838	[CRIT]	7f328134f000-7f3281350000	r--p	0000d000	ca:01	96028	
4/libkrb5support.so.0.1							
26060:20190226:071837.838	[CRIT]	7f3281350000-7f3281351000	rw-p	0000e000	ca:01	96028	
64/libkrb5support.so.0.1							
26060:20190226:071837.838	[CRIT]	7f3281351000-7f328136a000	r-xp	00000000	ca:01	96020	
4/libk5crypto.so.3.1							
26060:20190226:071837.839	[CRIT]	7f328136a000-7f3281569000	---p	00019000	ca:01	96020	
4/libk5crypto.so.3.1							
26060:20190226:071837.839	[CRIT]	7f3281569000-7f328156b000	r--p	00018000	ca:01	96020	
4/libk5crypto.so.3.1							
26060:20190226:071837.839	[CRIT]	7f328156b000-7f328156c000	rw-p	0001a000	ca:01	96020	
64/libk5crypto.so.3.1							
26060:20190226:071837.839	[CRIT]	7f328156c000-7f328156f000	r-xp	00000000	ca:01	89264	
4/libcom_err.so.2.1							
26060:20190226:071837.839	[CRIT]	7f328156f000-7f328176e000	---p	00003000	ca:01	89264	
/libcom_err.so.2.1							
26060:20190226:071837.839	[CRIT]	7f328176e000-7f328176f000	r--p	00002000	ca:01	89264	
4/libcom_err.so.2.1							
26060:20190226:071837.839	[CRIT]	7f328176f000-7f3281770000	rw-p	00003000	ca:01	89264	
64/libcom_err.so.2.1							
26060:20190226:071837.839	[CRIT]	7f3281770000-7f3281849000	r-xp	00000000	ca:01	96026	
64/libkrb5.so.3.3							
26060:20190226:071837.839	[CRIT]	7f3281849000-7f3281a48000	---p	000d9000	ca:01	96026	
4/libkrb5.so.3.3							
26060:20190226:071837.839	[CRIT]	7f3281a48000-7f3281a56000	r--p	000d8000	ca:01	96026	

4/libkrb5.so.3.3						
26060:20190226:071837.839	[CRIT]	7f3281a56000-7f3281a59000	rw-p	000e6000	ca:01	96026
4/libkrb5.so.3.3						
26060:20190226:071837.839	[CRIT]	7f3281a59000-7f3281aa3000	r-xp	00000000	ca:01	96016
4/libgssapi_krb5.so.2.2						
26060:20190226:071837.839	[CRIT]	7f3281aa3000-7f3281ca3000	---p	0004a000	ca:01	96016
/libgssapi_krb5.so.2.2						
26060:20190226:071837.839	[CRIT]	7f3281ca3000-7f3281ca4000	r--p	0004a000	ca:01	96016
/libgssapi_krb5.so.2.2						
26060:20190226:071837.839	[CRIT]	7f3281ca4000-7f3281ca6000	rw-p	0004b000	ca:01	96016
4/libgssapi_krb5.so.2.2						
26060:20190226:071837.839	[CRIT]	7f3281ca6000-7f3281cbb000	r-xp	00000000	ca:01	88213
4/libz.so.1.2.7						
26060:20190226:071837.839	[CRIT]	7f3281cbb000-7f3281eba000	---p	00015000	ca:01	88213
/libz.so.1.2.7						
26060:20190226:071837.839	[CRIT]	7f3281eba000-7f3281ebb000	r--p	00014000	ca:01	88213
/libz.so.1.2.7						
26060:20190226:071837.839	[CRIT]	7f3281ebb000-7f3281ebc000	rw-p	00015000	ca:01	88213
4/libz.so.1.2.7						
26060:20190226:071837.839	[CRIT]	7f3281ebc000-7f32820f0000	r-xp	00000000	ca:01	96045
4/libcrypto.so.1.0.2k						
26060:20190226:071837.839	[CRIT]	7f32820f0000-7f32822f0000	---p	00234000	ca:01	96045
/libcrypto.so.1.0.2k						
26060:20190226:071837.839	[CRIT]	7f32822f0000-7f328230c000	r--p	00234000	ca:01	96045
4/libcrypto.so.1.0.2k						
26060:20190226:071837.839	[CRIT]	7f328230c000-7f3282319000	rw-p	00250000	ca:01	96045
64/libcrypto.so.1.0.2k						
26060:20190226:071837.839	[CRIT]	7f3282319000-7f328231d000	rw-p	00000000	00:00	0
26060:20190226:071837.839	[CRIT]	7f328231d000-7f3282384000	r-xp	00000000	ca:01	96047
64/libssl.so.1.0.2k						
26060:20190226:071837.839	[CRIT]	7f3282384000-7f3282584000	---p	00067000	ca:01	96047
4/libssl.so.1.0.2k						
26060:20190226:071837.839	[CRIT]	7f3282584000-7f3282588000	r--p	00067000	ca:01	96047
4/libssl.so.1.0.2k						
26060:20190226:071837.839	[CRIT]	7f3282588000-7f328258f000	rw-p	0006b000	ca:01	96047
4/libssl.so.1.0.2k						
26060:20190226:071837.839	[CRIT]	7f328258f000-7f32825a4000	r-xp	00000000	ca:01	115
/libgcc_s-4.8.5-20150702.so.1						
26060:20190226:071837.839	[CRIT]	7f32825a4000-7f32827a3000	---p	00015000	ca:01	115
/libgcc_s-4.8.5-20150702.so.1						
26060:20190226:071837.839	[CRIT]	7f32827a3000-7f32827a4000	r--p	00014000	ca:01	115
/libgcc_s-4.8.5-20150702.so.1						
26060:20190226:071837.839	[CRIT]	7f32827a4000-7f32827a5000	rw-p	00015000	ca:01	115
4/libgcc_s-4.8.5-20150702.so.1						
26060:20190226:071837.839	[CRIT]	7f32827a5000-7f328288e000	r-xp	00000000	ca:01	89283
4/libstdc++.so.6.0.19						
26060:20190226:071837.839	[CRIT]	7f328288e000-7f3282a8d000	---p	000e9000	ca:01	89283
/libstdc++.so.6.0.19						
26060:20190226:071837.839	[CRIT]	7f3282a8d000-7f3282a95000	r--p	000e8000	ca:01	89283
4/libstdc++.so.6.0.19						
26060:20190226:071837.839	[CRIT]	7f3282a95000-7f3282a97000	rw-p	000f0000	ca:01	89283
4/libstdc++.so.6.0.19						
26060:20190226:071837.839	[CRIT]	7f3282a97000-7f3282aac000	rw-p	00000000	00:00	0
26060:20190226:071837.839	[CRIT]	7f3282aac000-7f3282aae000	r-xp	00000000	ca:01	88231
/libdl-2.17.so						
26060:20190226:071837.839	[CRIT]	7f3282aae000-7f3282cae000	---p	00002000	ca:01	88231
/libdl-2.17.so						
26060:20190226:071837.839	[CRIT]	7f3282cae000-7f3282caf000	r--p	00002000	ca:01	88231
/libdl-2.17.so						
26060:20190226:071837.839	[CRIT]	7f3282caf000-7f3282cb0000	rw-p	00003000	ca:01	88231
4/libdl-2.17.so						
26060:20190226:071837.839	[CRIT]	7f3282cb0000-7f3282cc7000	r-xp	00000000	ca:01	88251
4/libpthread-2.17.so						
26060:20190226:071837.839	[CRIT]	7f3282cc7000-7f3282ec6000	---p	00017000	ca:01	88251
/libpthread-2.17.so						
26060:20190226:071837.839	[CRIT]	7f3282ec6000-7f3282ec7000	r--p	00016000	ca:01	88251
/libpthread-2.17.so						

26060:20190226:071837.839	[CRIT]	7f3282ec7000-7f3282ec8000	rw-p	00017000	ca:01	88251
4/libpthread-2.17.so						
26060:20190226:071837.839	[CRIT]	7f3282ec8000-7f3282ecc000	rw-p	00000000	00:00	0
26060:20190226:071837.839	[CRIT]	7f3282ecc000-7f328308e000	r-xp	00000000	ca:01	88225
4/libc-2.17.so						
26060:20190226:071837.839	[CRIT]	7f328308e000-7f328328e000	---p	001c2000	ca:01	88225
4/libc-2.17.so						
26060:20190226:071837.839	[CRIT]	7f328328e000-7f3283292000	r--p	001c2000	ca:01	88225
4/libc-2.17.so						
26060:20190226:071837.839	[CRIT]	7f3283292000-7f3283294000	rw-p	001c6000	ca:01	88225
64/libc-2.17.so						
26060:20190226:071837.839	[CRIT]	7f3283294000-7f3283299000	rw-p	00000000	00:00	0
26060:20190226:071837.839	[CRIT]	7f3283299000-7f32832af000	r-xp	00000000	ca:01	88253
4/libresolv-2.17.so						
26060:20190226:071837.839	[CRIT]	7f32832af000-7f32834ae000	---p	00016000	ca:01	88253
/libresolv-2.17.so						
26060:20190226:071837.839	[CRIT]	7f32834ae000-7f32834af000	r--p	00015000	ca:01	88253
/libresolv-2.17.so						
26060:20190226:071837.839	[CRIT]	7f32834af000-7f32834b0000	rw-p	00016000	ca:01	88253
4/libresolv-2.17.so						
26060:20190226:071837.839	[CRIT]	7f32834b0000-7f32834b2000	rw-p	00000000	00:00	0
26060:20190226:071837.839	[CRIT]	7f32834b2000-7f32835b3000	r-xp	00000000	ca:01	88233
4/libm-2.17.so						
26060:20190226:071837.840	[CRIT]	7f32835b3000-7f32837b2000	---p	00101000	ca:01	88233
4/libm-2.17.so						
26060:20190226:071837.840	[CRIT]	7f32837b2000-7f32837b3000	r--p	00100000	ca:01	88233
4/libm-2.17.so						
26060:20190226:071837.840	[CRIT]	7f32837b3000-7f32837b4000	rw-p	00101000	ca:01	88233
64/libm-2.17.so						
26060:20190226:071837.840	[CRIT]	7f32837b4000-7f32837dc000	r-xp	00000000	ca:01	96417
4/libssh2.so.1.0.1						
26060:20190226:071837.840	[CRIT]	7f32837dc000-7f32839dc000	---p	00028000	ca:01	96417
/libssh2.so.1.0.1						
26060:20190226:071837.840	[CRIT]	7f32839dc000-7f32839dd000	r--p	00028000	ca:01	96417
4/libssh2.so.1.0.1						
26060:20190226:071837.840	[CRIT]	7f32839dd000-7f32839de000	rw-p	00029000	ca:01	96417
64/libssh2.so.1.0.1						
26060:20190226:071837.840	[CRIT]	7f32839de000-7f3283cdd000	r-xp	00000000	ca:01	4537151
64/mysql/libmysqlclient.so.18.1.0						
26060:20190226:071837.840	[CRIT]	7f3283cdd000-7f3283edd000	---p	002ff000	ca:01	4537151
/mysql/libmysqlclient.so.18.1.0						
26060:20190226:071837.840	[CRIT]	7f3283edd000-7f3283ee3000	r--p	002ff000	ca:01	4537151
/mysql/libmysqlclient.so.18.1.0						
26060:20190226:071837.840	[CRIT]	7f3283ee3000-7f3283fb0000	rw-p	00305000	ca:01	4537151
64/mysql/libmysqlclient.so.18.1.0						
26060:20190226:071837.840	[CRIT]	7f3283fb0000-7f3283fb5000	rw-p	00000000	00:00	0
26060:20190226:071837.840	[CRIT]	7f3283fb5000-7f3283fd7000	r-xp	00000000	ca:01	88218
4/ld-2.17.so						
26060:20190226:071837.840	[CRIT]	7f32841c2000-7f32841ce000	rw-p	00000000	00:00	0
26060:20190226:071837.840	[CRIT]	7f32841d2000-7f32841d3000	rw-p	00000000	00:00	0
26060:20190226:071837.840	[CRIT]	7f32841d3000-7f32841d4000	rw-s	00000000	00:04	137461762
5301624f (deleted)						
26060:20190226:071837.840	[CRIT]	7f32841d4000-7f32841d5000	rw-p	00000000	00:00	0
26060:20190226:071837.840	[CRIT]	7f32841d5000-7f32841d6000	rw-p	00000000	00:00	0
26060:20190226:071837.840	[CRIT]	7f32841d6000-7f32841d7000	r--p	00021000	ca:01	88218
4/ld-2.17.so						
26060:20190226:071837.840	[CRIT]	7f32841d7000-7f32841d8000	rw-p	00022000	ca:01	88218
64/ld-2.17.so						
26060:20190226:071837.840	[CRIT]	7f32841d8000-7f32841d9000	rw-p	00000000	00:00	0
26060:20190226:071837.840	[CRIT]	7fff7e092000-7fff7e0b3000	rw-p	00000000	00:00	0
26060:20190226:071837.840	[CRIT]	7fff7e129000-7fff7e12b000	r-xp	00000000	00:00	0
26060:20190226:071837.840	[CRIT]	ffffffff600000-ffffffff601000	r-xp	00000000	00:00	0
26060:20190226:071837.840	[CRIT]	=====				
26060:20190226:071837.840	[CRIT]	Please consider attaching a disassembly listing to your bug report.				
26060:20190226:071837.840	[CRIT]	This listing can be produced with, e.g., objdump -DSwx jobarg_server.				
26060:20190226:071837.840	[CRIT]	=====				
26051:20190226:071837.840	[CRIT]	One child process died (PID:26060,exitcode/signal:255). Exiting ...				

26051:20190226:071839.857	[INFO]	[JASERVER000002]	Job Arranger Server stopped. Job Arranger 4.0.0 (revision 7
26074:20190226:071840.067	[INFO]	[JASERVER000001]	Starting Job Arranger Server. Job Arranger 4.0.0 (revision 7
26074:20190226:071840.069	[INFO]	[JASERVER000003]	server #0 started [main process]
26084:20190226:071840.070	[INFO]	[JASERVER000004]	server #10 started [jobnet boot #1]
26086:20190226:071840.071	[INFO]	[JASERVER000004]	server #12 started [self-monitoring #1]
26085:20190226:071840.071	[INFO]	[JASERVER000004]	server #11 started [message send #1]
26081:20190226:071840.072	[INFO]	[JASERVER000004]	server #7 started [job trapper #4]
26077:20190226:071840.073	[INFO]	[JASERVER000004]	server #3 started [check the running job #1]
26075:20190226:071840.073	[INFO]	[JASERVER000004]	server #1 started [start and check the jobnet #1]
26076:20190226:071840.074	[INFO]	[JASERVER000004]	server #2 started [start the job #1]
26078:20190226:071840.075	[INFO]	[JASERVER000004]	server #4 started [job trapper #1]
26079:20190226:071840.075	[INFO]	[JASERVER000004]	server #5 started [job trapper #2]
26080:20190226:071840.075	[INFO]	[JASERVER000004]	server #6 started [job trapper #3]
26083:20190226:071840.076	[INFO]	[JASERVER000004]	server #9 started [job loader #1]
26082:20190226:071840.076	[INFO]	[JASERVER000004]	server #8 started [job trapper #5]

以下の環境で構築しております。

<管理サーバ>

OS : CentOS 7.6 (Amazon EC2)

Zabbix Server : 4.0.4

Job Arranger Server : 4.0.0

MySQL : 5.7.25

<管理対象サーバ>

OS : Amazon Linux release 2 (Amazon EC2)

Zabbix Agent : 4.0.4

Job Arranger Agent : 4.0.0

<GUIクライアント>

OS : Windows Server 2016 Datacenter 64-bit (Amazon EC2)

Job Arranger Manager : 4.0.0 x64

MySQL Connector/ODBC : 8.0.13 x64

本事象発生の原因と解決方法について教えていただけますでしょうか。
大変お手数ですが、よろしくお願い致します。

履歴

#1 - 2019/02/26 18:26 - 匿名ユーザー

- ステータス を 新規登録 から 回答中 に変更

ジョブアレンジャーのご利用ありがとうございます。

同様のお問合せについて下記にて回答しております。
類似事象でないか参照して頂けますでしょうか。

[#2675](#)

迅速・確実な回答の為にサポート契約をご検討頂ければ幸甚です。

#2 - 2023/05/29 14:50 - 保守サポート 担当2

- ステータス を 回答中 から 終了 に変更