

Job Arranger for Zabbix - 操作問い合わせ #3768

Jobが停止しない事象 ja_jobfile_check_processexist

2025/03/31 11:30 - 匿名ユーザー

ステータス:	回答中	開始日:	2025/03/31
優先度:	通常		
担当者:			
カテゴリ:			
対象バージョン:			

説明

お世話になります。

日次で実行しているジョブが、ある日終了せず実行中のままになる事象が発生しました。

恐れ入りますが、原因や対策についてご教示いただけますでしょうか。

■環境

・JobArrangerServer : Red Hat Enterprise Linux 8.10 / jobarranger-server-postgresql-7.0.0-1.el8.x86_64.rpm

・JobArrangerAgent : Windows Server 2022 Standard / Job Arranger Agent 7.0.0

■エラー内容

jobarg_agentd.log

34592:20250330:013309.073 [INFO] In ja_chk_job_begin(), job status check starts. jobid : 96656

14396:20250330:013309.085 [INFO] In ja_agent_begin(),jobid: 96656, method: 0 is begin

34592:20250330:013309.094 [INFO] In ja_chk_job_begin(), running job does not exists. jobid :96656

34592:20250330:013309.115 [INFO] In ja_chk_job_begin(),job check finished. jobid: 96656

37268:20250330:013310.087 [ERROR] In ja_jobfile_check_processexist(), executing process found. dir :C:/Program Files/Job Arranger /Job Arranger Agent /temp /end, filename:96656-20250330013309-0000.job

37268:20250330:013310.100 [ERROR] In ja_job_check_beginfile() jobid: 96656 Job process is already running. process id: 0. delete [C:/Program Files/Job Arranger /Job Arranger Agent /temp /begin /96656-20250330013309.job] file.

37268:20250330:013310.121 [INFO] In job_to_error() [96656-20250330013309.job] file and it's data files will be moved to error folder.

37268:20250330:013310.140 [INFO] In job_to_error() [96656-20250330013309*] files will be moved from [data] and [close] folders to C:/Program Files/Job Arranger /Job Arranger Agent /temp /error /96656-20250330013309 folder.

37268:20250330:013310.154 [WARN] In job_to_error() [C:/Program Files/Job Arranger /Job Arranger Agent /temp /close /96656-20250330013309] folder does not exist. (No such file or directory)

37268:20250330:013310.170 [INFO] In job_to_error() move[96656-20250330013309.job] file from C:/Program Files/Job Arranger /Job Arranger Agent /temp /begin to C:/Program Files/Job Arranger /Job Arranger Agent /temp /error folder.

37268:20250330:013310.189 [WARN] [96656-20250330013309.job] ,along with the data files, are moved to error folder.

37268:20250330:013310.203 [WARN] In read_datafile(),data file [C:/Program Files/Job Arranger /Job Arranger Agent /temp /data /96656-20250330013309.json], [size : -1] is empty.

37268:20250330:013310.216 [INFO] In job_to_error() [96656-20250330013309-0000.job] file and it's data files will be moved to error folder.

37268:20250330:013310.233 [INFO] In job_to_error() [96656-20250330013309-0000*] files will be moved from [data] and [close] folders to C:/Program Files/Job Arranger /Job Arranger Agent /temp /error /96656-20250330013309-0000 folder.

37268:20250330:013310.254 [WARN] In job_to_error() [C:/Program Files/Job Arranger /Job Arranger Agent /temp /close /96656-20250330013309-0000] folder does not exist. (No such file or directory)

37268:20250330:013310.267 [INFO] In job_to_error() move[96656-20250330013309-0000.job] file from C:/Program Files/Job Arranger /Job Arranger Agent /temp /end to C:/Program Files/Job Arranger /Job Arranger Agent /temp /error folder.

37268:20250330:013310.281 [WARN] [96656-20250330013309-0000.job] ,along with the data files, are moved to error folder.

37268:20250330:013310.303 [WARN] In read_json_data(), cannot parse json head. data[{ "sendretry": 0, "kind": "", "serverid": "0.000000", "serverid": "", "hostname": "", "data": { "type": "", "method": -1, "script": "", "argument": { }, "env": { }, "return_code": 0, "result": 0, "std_out": "", "std_err": "", "return_code": -1, "signal": 0 } }]. file [C:/Program Files/Job Arranger /Job Arranger Agent /temp /data /96656-20250330013309.json].

37268:20250330:013310.317 [WARN] In read_datafile(),1 try : [C:/Program Files/Job Arranger /Job Arranger Agent /temp /data /96656-20250330013309.json] file cannot be read.

37268:20250330:013310.329 [WARN] In read_json_data(), cannot parse json head. data[{ "sendretry": 0, "kind": "", "serverid": "0.000000", "serverid": "", "hostname": "", "data": { "type": "", "method": -1, "script": "", "argument": { }, "env": { }, "return_code": 0, "result": 0, "std_out": "", "std_err": "", "return_code": -1, "signal": 0 } }]. file [C:/Program Files/Job Arranger /Job Arranger Agent /temp /data /96656-20250330013309.json].

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ER1", "result": 0, "std_out": "", "std_err": "", "return_code": -1, "signal": 0 } ]]. file [C:/Program Files/Job Arranger/Job
gent /temp /data /96656-20250330013309.json].
37268:20250330:013310.345 [WARN] In read_datafile(),2 try : [C:/Program Files/Job Arranger/Job Arranger Agent /tem
ata /96656-20250330013309.json] file cannot be read.
37268:20250330:013310.363 [WARN] In read_json_data(), cannot parse json head. data[{ "sendretry": 0, "kind": "", "
0.000000, "serverid": "", "hostname": "", "data": { "type": "", "method": -1, "script": "", "argument": { }, "env": { }, "ru
_user_password": "", "jobid": "0", "jobstatus": -1, "pid": 0, "message": "", "cur_unique_id": "", "pre_unique_id": "", "hostname
ER1", "result": 0, "std_out": "", "std_err": "", "return_code": -1, "signal": 0 } ]]. file [C:/Program Files/Job Arranger/Job
gent /temp /data /96656-20250330013309.json].
37268:20250330:013310.377 [WARN] In read_datafile(),3 try : [C:/Program Files/Job Arranger/Job Arranger Agent /tem
ata /96656-20250330013309.json] file cannot be read.
37268:20250330:013310.389 [WARN] In read_json_data(), cannot parse json head. data[{ "sendretry": 0, "kind": "", "
0.000000, "serverid": "", "hostname": "", "data": { "type": "", "method": -1, "script": "", "argument": { }, "env": { }, "ru
_user_password": "", "jobid": "0", "jobstatus": -1, "pid": 0, "message": "", "cur_unique_id": "", "pre_unique_id": "", "hostname
ER1", "result": 0, "std_out": "", "std_err": "", "return_code": -1, "signal": 0 } ]]. file [C:/Program Files/Job Arranger/Job
gent /temp /data /96656-20250330013309.json].
37268:20250330:013310.404 [WARN] In read_datafile(),4 try : [C:/Program Files/Job Arranger/Job Arranger Agent /tem
ata /96656-20250330013309.json] file cannot be read.
37268:20250330:013310.421 [WARN] In read_json_data(), cannot parse json head. data[{ "sendretry": 0, "kind": "", "
0.000000, "serverid": "", "hostname": "", "data": { "type": "", "method": -1, "script": "", "argument": { }, "env": { }, "ru
_user_password": "", "jobid": "0", "jobstatus": -1, "pid": 0, "message": "", "cur_unique_id": "", "pre_unique_id": "", "hostname
ER1", "result": 0, "std_out": "", "std_err": "", "return_code": -1, "signal": 0 } ]]. file [C:/Program Files/Job Arranger/Job
gent /temp /data /96656-20250330013309.json].
37268:20250330:013310.434 [WARN] In read_datafile(),5 try : [C:/Program Files/Job Arranger/Job Arranger Agent /tem
ata /96656-20250330013309.json] file cannot be read.
37268:20250330:013310.447 [WARN] In write_data_file(), file cannot be read after writing file.file : [C:/Program Fil
ranger /Job Arranger Agent /temp /data /96656-20250330013309.json]
36748:20250330:013409.109 [INFO] In ja_chk_job_begin(), job status check starts. jobid : 96656
36748:20250330:013409.120 [INFO] In ja_chk_job_begin(), job information exists.jobid :96656, folder_type :5
36748:20250330:013413.185 [ERROR] In create_check_res_files(), 96656-20250330013309.json File move failed from C
rogram Files/Job Arranger/Job Arranger Agent /temp /error /96656-20250330013309-0000 to C:/Program Files/Job Arranger
/Job Arranger Agent /temp /data
36748:20250330:013413.195 [ERROR] In ja_chk_job_begin(), Cannot create check result files. jobid : 96656
53204:20250330:013509.141 [INFO] In ja_chk_job_begin(), job status check starts. jobid : 96656
53204:20250330:013509.152 [INFO] In ja_chk_job_begin(), job information exists.jobid :96656, folder_type :5
53204:20250330:013513.217 [ERROR] In create_check_res_files(), 96656-20250330013309.json File move failed from C
rogram Files/Job Arranger/Job Arranger Agent /temp /error /96656-20250330013309-0000 to C:/Program Files/Job Arranger
/Job Arranger Agent /temp /data
53204:20250330:013513.226 [ERROR] In ja_chk_job_begin(), Cannot create check result files. jobid : 96656
・ ・ ・以降約1分毎に同様のログ出力繰り返し
5584:20250330:013609.182 [INFO] In ja_chk_job_begin(), job status check starts. jobid : 96656
5584:20250330:013609.193 [INFO] In ja_chk_job_begin(), job information exists.jobid :96656, folder_type :5
5584:20250330:013613.258 [ERROR] In create_check_res_files(), 96656-20250330013309.json File move failed from
rogram Files/Job Arranger/Job Arranger Agent /temp /error /96656-20250330013309-0000 to C:/Program Files/Job Arranger
/Job Arranger Agent /temp /data
5584:20250330:013613.272 [ERROR] In ja_chk_job_begin(), Cannot create check result files. jobid : 96656

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■確認内容

目立つエラーとしては[ja_jobfile_check_processexist]があります。

以下2件、似た事象がありましたが、少し異なるエラーが出ていたり、未解決のようでした。

<https://www.jobarranger.info/community/issues/3763>

<https://www.jobarranger.info/community/issues/3748>

以上、恐れ入りますが、何卒よろしくお願ひいたします。

履歴

#1 - 2025/04/15 09:21 - 保守サポート 担当333

- ステータスを 新規登録 から 担当者処理中 に変更

- 担当者を 保守サポート 担当333 にセット

#2 - 2025/04/23 14:26 - 保守サポート 担当333

- ステータスを 担当者処理中 から 回答中 に変更

- 担当者を削除 (保守サポート 担当333)

34592:20250330:013309.073 [INFO] In ja_chk_job_begin(), job status check starts. jobid : 96656 //job check process
14396:20250330:013309.085 [INFO] In ja_agent_begin(),jobid: 96656, method: 0 is begin // actual job run

ジョブチェックプロセスが実際のジョブ処理の前に実行されるために発生します。今後のJAZリリースでこの問題を修正する予定です。

ファイル

jobarg_server.log	35.9 KB	2025/03/31	匿名ユーザー
jobarg_server.log-20250330	64.8 KB	2025/03/31	匿名ユーザー
jobarg_agentd.log	496 KB	2025/03/31	匿名ユーザー