Job Arranger for Zabbix - 操作問い合わせ #2514

ジョブエージェントのプロセスが落ちました

04/12/2017 03:43 PM - Anonymous

Status:	終了	**Start date:**	04/12/2017
Priority:	通常		
Assignee:	保守サポート 担当		
Category:			
Target version:			

Description

現在jobArrangerを使用してシステムを運用しておりますが、突然下記のようなエラーが発生しエージェントのプロセスが落ちました。
原因はなんでしょうか、回答をお願い致します。
なお、一度発生しただけで再現はしません。

```
Mar 30 04:00:01 Batch 1845:20170330:040001.937 [WARN] query failed: [
select * from jobs where status = 0] error [file is encrypted or is not a database]
Mar 30 04:00:01 Batch 1845:20170330:040001.937 [CRIT] Got signal [signal:11(SIGSEGV),reason:1,refa
ddr:(nil)]. Crashing ...
Mar 30 04:00:01 Batch 1846:20170330:040001.937 [WARN] In ja_jobdb_get_status() can not find jobid:
 5500498
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] ====== Fatal information: ======
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] Program counter: 0x410e20
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] === Registers: ===
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] r8      =                0 =
    0 =                    0
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] r9      =              735 =
 1845 =                 1845
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] r10     =     7f5a409c5700 =      1400256077
71904 =      140025607771904
Mar 30 04:00:01 Batch 1846:20170330:040001.938 [INFO] In ja_jobdb_insert() jobid: 5500498 is creat
ed
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] r11     =              206 =
  518 =                  518
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] r12     =           7b7ef0 =              80
93424 =              8093424
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] r13     =                0 =
    0 =                    0
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] r14     =                0 =
    0 =                    0
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] r15     =                0 =
    0 =                    0
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] rdi     =                0 =
    0 =                    0
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] rsi     =                0 =
    0 =                    0
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] rbp     =                0 =
    0 =                    0
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] rbx     =           7b7ef0 =              80
93424 =              8093424
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] rdx     =           6dc2e8 =              71
93320 =              7193320
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] rax     =                0 =
    0 =                    0
Mar 30 04:00:01 Batch 1845:20170330:040001.938 [CRIT] rcx     =                0 =
    0 =                    0
Mar 30 04:00:01 Batch 1845:20170330:040001.939 [CRIT] rsp     =     7fff7372c9d8 =      1407351302
90648 =      140735130290648
Mar 30 04:00:01 Batch 1845:20170330:040001.939 [CRIT] rip     =           410e20 =              42
63456 =              4263456
Mar 30 04:00:01 Batch 1845:20170330:040001.939 [CRIT] efl     =            10206 =
66054 =                66054
Mar 30 04:00:01 Batch 1845:20170330:040001.939 [CRIT] csgsfs  =             e033 =
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57395 =                57395
Mar 30 04:00:01 Batch 1845:20170330:040001.939 [CRIT] err     =                4 =
    4 =                    4
Mar 30 04:00:01 Batch 1845:20170330:040001.939 [CRIT] trapno  =                e =
   14 =                   14
Mar 30 04:00:01 Batch 1845:20170330:040001.939 [CRIT] oldmask =                0 =
    0 =                    0
Mar 30 04:00:01 Batch 1845:20170330:040001.939 [CRIT] cr2     =                0 =
    0 =                    0
```

History

#1 - 04/17/2017 10:43 AM - Matsubara T

- Status changed from 新規登録 *to* 回答中

ジョブアレンジャーのご利用ありがとうございます。
類似のケースとして以下があります。先ずこちらの内容を確認頂けますでしょうか。

#1947

速やかな返信のためにサポート契約をご検討頂ければ幸甚です。
宜しくお願い致します。

#2 - 04/22/2017 04:35 PM - Anonymous

たまにくるひとです。

文字化けの可能性があります。
次回からはOSとVersionを書いてはどうですか?

#3 - 10/17/2017 09:44 AM - 保守サポート 担当

- Status changed from 回答中 *to* 終了

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